

## Rose Adams

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**From:** Preiano, Mary  
**Sent:** June 24, 2009 10:00 AM  
**To:** Rose Adams  
**Subject:** Testimonial for Ron McAfee

Hi, Rose.

I'm pleased to provide a testimonial for Ron McAfee from Lion's Roofing. How is this:

Ron stepped up to the plate for me when I having issues with my roof. I had just moved in to my new house and unbeknownst to me, the vendor failed to mention hail damage to the roof that occurred just prior to my purchase of the house. Efforts to have the vendor contact his insurer to fix the roof were going nowhere and I became concerned that further damage to the roof would occur if it wasn't fixed soon. That's where Ron came in. I had obtained quotations from couple of other roofing companies, but then Rose suggested Ron's company. Before I could even call Ron, he was on the phone to me to discuss the situation and had a quotation to me within a day or two that was below the other quotes notwithstanding that they were local companies here in Richmond Hill and his was located in Barrie. He went further, though. Knowing that the roof might turn into either an insurance claim or litigation, he had his staff take photographs of the roof showing the damage that had occurred and emailed me those pictures the same day to support my claim.

I expected to have to wait several weeks before the roof work would commence but once we agreed to the work he had 1 guys over to my house at 7 a.m. the following morning ready to get started. A few days later the job was done and I could rest assured that I didn't have to worry about my roof for the next 25 years or so. Not only was the job completed quickly Ron's staff was professional, efficient and did an outstanding job of cleaning up.

I would not hesitate to recommend Ron and his company to others and in fact, just a few days ago I noticed that his guys were back on my street replacing one of my neighbour's roofs.

Thank you, Ron, for the excellent and timely service.

Regards,

Mary Merkowsky Preiano